

## Covid-19 (Coronavirus) Statement

PennWhite supplies chemicals to many food processors and public utilities. Our products play a vital role in ensuring food, beverages and clean water are readily available to the UK consumer. We are therefore, according to government guidelines, part of a critical supply chain. Accordingly, we have taken steps to minimise the impact of Covid-19 on our operations and service levels:

- All office staff are working from home. Our telecoms system has been reconfigured to direct calls to those working from home and our IT systems have been adapted for home working.
- Our laboratory, production and warehouse teams are classed as key workers and so remain at work. They are employing enhanced social distancing protocols and have been directed to stay at home and self-isolate if they, or members of their household, develop flu-like symptoms.
- As a supplier to the food industry we have strict hygiene protocols in place. These include numerous hand sanitising stations and no-touch hand washing facilities as well as restricted site access and extensive (non-medical) PPE. These protocols will help to protect the health of our employees, their families and the wider population.
- We source raw materials from UK, EU and US suppliers. Where possible we have multiple suppliers for each key raw material to limit reliance on one supplier or region.
- Some of our suppliers may source *their* raw materials from regions severely affected by Covid-19. This may have implications on the availability of *their* finished product (which we use as a raw material).
- Raw material supply issues may lead to shortages and/or price increases. In this event, PennWhite will employ tested and proven procedures to minimise customer impact.
- In preparation for Brexit we have built stocks of key raw materials over the last 18 months and we will continue to do so to minimise any shortages caused by Covid-19
- All business-related international travel by our employees has been put on hold, and any meetings with international visitors to our UK site have been postponed. All business face-to-face meetings with UK suppliers and customers have been postponed.

PennWhite is fully committed to working closely with suppliers, customers, industry bodies and government agencies so that we are able fulfil our critical supply role during the Covid-19 pandemic.



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