

Covid-19 (Coronavirus) Statement

PennWhite has taken steps to minimise the impact of Covid-19 on its operations and service levels. We are also taking measures to protect the health of our employees, their families and the wider population:

- All office staff are working from home, our telecoms system has been reconfigured to direct calls to those working from home and our IT systems have been adapted for home working.
- Our laboratory, production and warehouse teams remain at work and are employing enhanced social distancing protocols. They have been advised to stay at home and self-isolate if they, or members of their household, develop flu-like symptoms.
- As a supplier to the food industry we have strict hygiene protocols in place. These include numerous hand sanitising stations and no-touch hand washing facilities as well as restricted site access and extensive PPE.
- We source raw materials from UK, EU and US suppliers. Where possible we have multiple suppliers for each key raw material to limit reliance on one supplier or region.
- Some of our suppliers may source *their* raw materials from regions severely affected by Covid-19. This may have implications on the availability of *their* finished product (which we use as a raw material).
- Raw material supply issues may lead to shortages and/or price increases. In this event, PennWhite will employ tested and proven procedures to minimise customer impact.
- In preparation for Brexit we have built stocks of key raw materials over the last 18 months and we will continue to do so to minimise any shortages caused by Covid-19
- All business-related international travel by our employees has been put on hold, and any meetings with international visitors to our UK site have been postponed.
- All business meetings with UK suppliers and customers have been postponed.

The situation regarding Covid-19 is fluid. PennWhite will continue to monitor it and work with our suppliers, industry bodies and government agencies to optimise our response and minimise the impact of the virus on our employees and customers.



Mark Humphries
Technical Director
24th March 2020

PWLH: 04

Tel +44 (0)1606 734820 | Fax +44 (0)1606 837867

email: info@pennwhite.co.uk | www.pennwhite.co.uk

Registration No. 05436576 | VAT No: GB 125495702 | EORI No: GB 125495702000

Sedex Member

